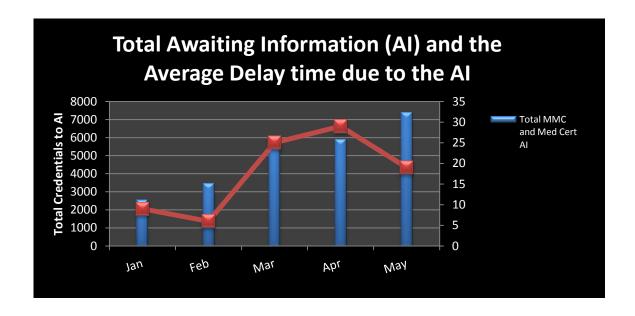


Year to Date Awaiting Information (AI) Counts and Issuance Delay Time for Merchant Mariner Credentials



May 2014



The graph depicted represents the count of credentials(from those issued) which were placed into the Awaiting Information hold state while the evaluator(s) waited for information needed to complete the evaluation of an application.

Delay is the difference between the overall processing time of the credentials and the net processing time, in days.

This website contains information about avoiding AI when an application is submitted. Look for links, frequently asked questions, and tips on each webpage.